#### Inna Kost D.M.D. M.Sc.

10401 Old Georgetown Rd., #103 Bethesda, MD 20814 (301) 530-6195

Welcome to our practice! This document contains the information required by law and many Health Plans to protect your rights, inform you of your rights and responsibilities. We are sorry that it is of such length, but we must comply with the terms and conditions that are imposed upon us so that we may serve you. By signing this form you are granting consent, authorizing and agreeing to the following terms and conditions:

Our Notice of Privacy Practices: I acknowledge receipt of Privacy Practice detailed information about how Dental One LLC may use and disclose this You have a legal right to review our Notice of Privacy Practices before you encourage you to read it in full. You may obtain a copy of the current and roffice. You may also take a written copy of the notice with you. You do not our notice in order to receive care. Initials:	protected health information. sign this clause, and we evised notice by contacting our t need to acknowledge receipt of
All Other Insurance Companies and/or Third Party Payers: I HEREBY LLC and/or any of its representatives to submit a claim to my insurance car services rendered by the physician(s) and authorize and direct my insurance issue payment directly to Dental One LLC rendering the service. I authorize medical information to my insurance carrier or its intermediaries regarding	rier or its intermediaries for all e carrier or its intermediaries to e the release of any and all
Guarantee of Payment: I UNDERSTAND that filing a claim with my insuparty payer, under any circumstance, does not relieve me from my responsion charges. I further acknowledge that I am responsible for the payment of all Dental One LLC to me or the patient as indicated. By signing this documen payment of these charges for medical services rendered. But is not limited to Compensation and/or other claims due to personal injury accidents/illnesses and practitioners will bill and collect separately for their services. If I partical acknowledge financial responsibility in accordance with the terms of the plant may exclude from payment either because the plan deems such ser for any other reason.	bility for the payment of all charges for services rendered by t I personally guarantee the o, claims filed for Workers's, which physicians, suppliers, cipate in a health benefit plan, I am for any services rendered that
Consent to Treat: I, as the legal guardian and legal representative of the m and request Dental One LLC, to provide medical care to the child or minor at Dental One LLC.	
I hereby AUTHORIZE examination and dental treatment for the diseases for practice.	or which I have consulted this
I AGREE that this authorization shall be valid until rescinded in writing or	replaced by one of a later date.
PATIENT SIGNATURE	DATE
(if patient is 18 years or older, his/her signature is required in addition to the	e "responsible party")
RESONSIBLE PARTY (if other than the patient)	DATE

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# WELCOME TO BETHESDA PRACTICE!

Patient's Date of Birth:  Patient's Social Security #:  Patient's Phone #:	
Patient's Phone #:	
Cell Phone #:	
Marital Status:	
Relationship to Patient:	
Date of Birth:	
Social Security #:	
Phone:	
Union or Local #:	
Group #:	
Phone #:	
Member #:	
Family / Single Coverage:	
Relationship to Patient:	
Social Security #:	
Date of Birth:	
Phone:	
Group #:	
name publication	

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# PATIENT MEDICAL HISTORY

Primary Care Physician:	Phone #:	Date of Last Exam:
Have you ever been told you have one of  Heart Disease Heart Attack Heart Murmur Chest Pain –Angina Congenital Heart Defect	the following? Check only if answer is yes.  Anemia Bleeds Easily Fainting/Seizures Epilepsy/ Convulsions Arthritis	Asthma Shortness of Breath Swollen Ankles Hay Fever/Allergies Emphysema
Rheumatic Fever  High Blood Pressure  Low Blood Pressure  Stroke  Thyroid Disease  Stomach Ulcer  Mitral Valve Prolapse  Sexually Transmitted Disease	Joint Replacement/Implant Liver Disease Hepatitis Jaundice Glaucoma Leukemia AIDS/HIV Kidney Disease	Recent Weight Loss Diabetes Cancer Radiation Therapy Psychiatric Treatment Other
2. Have you ever had any other3. Are you currently taking any second se	nent now? Why: serious illness not listed above? What: medications? What: tion to local anesthetic or penicillin? What: e or other drugs? What: pregnant or think you may be pregnant? What king birth control pills?	month:
PATIENT DENTAL HISTORY	Y	
Do you have regular dental checkups? Wh Do you have any pain or discomfort now? Do your gums bleed? Have you ever had a root canal? Do you grind your teeth?	is time:enen was your last dental exam:e What: Have you had surgery preformed o Have you ever worn braces? Have you ever had any trauma to your face or How many times a day do you brush your tee	n your gums? Do you wear Dentures? : mouth?
I also understand that I am responsible for arrangements have been made. As a court	he above information. To the best of my kno nd that providing incorrect information can be r any account balance and payment in full is e esy to our patients, your insurance claims will r. You are still responsible for any unpaid or co	expected at time of service, unless prior be completed for you. However, Insurance is
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#### FINANCIAL POLICY

Our goal is to provide patients with the best dental care available in a comfortable atmosphere. Part of that care involves a financial relationship between you and our office. We hope this information will clarify our financial policy and your obligation for your dental care.

**INSURANCE:** As a courtesy to all patients we will verify your dental insurance benefits. You are responsible to know your plan coverage, exclusions and limitations.

All insurance claims will be billed immediately and those that have not been paid within 45 days, or any balance that your insurance provider does not pay, will be billed directly to you. That balance will be due immediately and considered late if not paid within 15 days. Any balance due that has not been paid within 60 days of the original billing date may be sent to a collection agency and a \$95 processing fee or more will be added to your account.

Please understand that our treatment recommendations are not based on what your insurance pays, but on what Dr. Inna Kost feels is the most appropriate for you after consulting with you. Insurance benefits are determined by your employer and the insurance company and such decisions are usually based on costs. So they may eliminate coverage for some procedures or ask you to pay for a larger portion of the bill. We have no control over that.

We are committed to making the financial part of your dental experience as comfortable as the treatment part. Working with insurance is not always easy but we will help you with it. Thank you for fulfilling your responsibility by caring for all financial obligations in a timely manner.

The estimated amount not covered by your insurance is due at the time of treatment and may be paid by cash, personal check, Visa, MasterCard, American Express, or Discover. To help you accept an extensive treatment plan, we are offering a Care Credit dental treatment Financing Program. All estimates are subject to final approval by your dental insurance plan. Therefore the amount due is subject to change after final explanation of benefits have been paid. (initialize)

**INTIAL PAYMENT FOR DENTAL TREATMENT:** Most plans are covered for routine clinical exam cleaning. No deductible is due for diagnostic or preventative treatment unless otherwise stated. Deductibles for basic/major services customarily include fillings, crowns, extractions, root canal therapy and periodontal treatment.

- Deductibles are usually \$50-100 per individual up to \$200 per family annually
- 20 % co-payment for all basic services
- \$450 for any build-up & crown procedures. Most Plans do not allow separate benefits for crown build-up. In such a case the patient is responsible for the full cost of build-up.
- Lab fee is an additional cost discounted plans such as Ameriplan (\$140.00/crown). Careington (\$150.00/crown). Mamsi Federal Gov (\$122.00/crown) and some other plans. It can also be offered to you as an optional for restorations requiring specific materials or advanced techniques (veneers, all porcelain crowns, porcelain margins, etc.) You will be advised on any additional lab cost prior to the start of treatment.
- Implant surgery Pre-payment of \$350.00 at the time of scheduling a appointment for implant placement. Full payment of balance at the time of implant placement.

(initialize)\_\_\_\_

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SCRT (deep cleaning treatment) \$50.00 pre-payment at the time of scheduling appointment.

**PROVISIONAL CROWNS:** The laboratory fee for a temporary crown is \$250.00. Patient is responsible for payment at the time of treatment.

(initialize) **RESIN-BASED COMPOSIT RESTORATIONS (Fillings):** Most dental insurance plans do not allow full benefits for composites (white fillings) performed on posterior teeth (back molars). The plan benefit will customarily pay for the less expensive treatment (silver/mercury based restoration). For the best of our patients, we recommend and we place only composite-based ("white") fillings. The difference is usually \$50-\$70 per filling and the patient is responsible for the difference in cost. Please ask the front desk or doctors if you need more information about composite "white" fillings. (initialize) FINANCIAL CHARGES: All returned checks are subject to \$25 fee. All balances over 90 days are subject to interest in amount of 1.5% per month mandated be State law. We reserve the right to apply \$20 rebilling fee and \$25.00 late charges toward overdue financial agreements. We have the option to report your balance with us to any credit reporting agency and credit bureau. (initialize) **PAST DUE ACCOUNTS:** In the event that your account is turned over to a Collection Agency or attorney, you agree to pay all the fees including and not limited to attorney fees, court costs, and collection agency fees. (initialize) MISSED APPOINTMENT FEE: Please note that there is a missed appointment fee of \$50.00 per hour for all appointments not given at least 24 business hours notice. Please give us a call in advance if you need to reschedule or cancel your appointment. (initialize) **TRANSFERRING RECORDS:** You will need to request in writing if you would like us to mail, fax, e-mail, etc, any part of your records with DENTAL ONE LLC. We need at least 3 business days. If your record is more than two years old and is stored in a company's archive the cost of duplicated/printed x-rays is \$5.00 for a single PA x-ray. \$15.00 for Bite-wings. \$25.00 for a full mouth x-ray and \$25.00 for a panoramic film. Coping and printing fees are \$10.00 per record. No fees charged for emailed x-rays. The fee waived if we are referring you to specialist. (initialize) This is an Agreement between Dental One LLC, as a provider of professional services and creditor, and the patient/debtor named on this form. By reading and signing this Agreement, you are agreeing and accepting this policy in full. I HAVE READ AND UNDERSTAND THE ABOVE INFORMATION:ALL MY **QUESTIONS WERE ANSWERED TO MY SATISFACTION; I UNDERSTAND** AND AGREE TO ALL POLICIES OF DENTAL ONE LLC. Print Name (PATIENT/SUSCRIBER, if minor-Guardian) SIGNATURE **DATE** 

#### **HIPAA**

### **How We Protect and Keep Your Health Information Confidential**

# NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND

DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY.

THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US.

#### **OUR LEGAL DUTY**

We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this Notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in this Notice while it is in effect. This Notice takes effect 04-14-03and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this Notice at any time, provided such changes are permitted by applicable law. We reserve the right to make the changes in our privacy practices and the new terms of our Notice effective for all health information that we maintain, including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this Notice and make the new Notice available upon request.

You may request a copy of our Notice at any time. For more information about our privacy practices, or for additional copies of this Notice, please contact us using the information listed at the end of this Notice.

#### USES AND DISCLOSURES OF HEALTH INFORMATION

We use and disclose health information about you for treatment, payment, and healthcare operations. For example:

**Treatment:** We may use or disclose your health information to a physician or other healthcare provider providing treatment to you.

**Payment:** We may use and disclose your health information to obtain payment for services we provide to you.

**Healthcare Operations:** We may use and disclose your health information in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification, licensing or credentialing activities.

**Your Authorization:** In addition to our use of your health information for treatment, payment or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use or disclosures permitted by your authorization while it was in effect. Unless you give us a written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.

**To Your Family and Friends:** We must disclose your health information to you, as described in the Patient Rights section of this Notice. We may disclose your health information to a family member, friend or other person to the extent

**Persons Involved In Care:** We may use or disclose health information to notify, or assist in the notification of (including identifying or locating) a family member, your personal representative or another person

#### **HIPAA**

### **How We Protect and Keep Your Health Information Confidential**

responsible for your care, of your location, your general condition, or death. If you are present, then prior to use or disclosure of your health information, we will provide you with an opportunity to object to such uses or disclosures. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgment disclosing only health information that is directly relevant to the person's involvement in your healthcare. We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up filled prescriptions, medical supplies, x-rays, or other similar forms of health information.

**Marketing Health-Related Services:** We will not use your health information for marketing communications without your written authorization.

Required by Law: We may use or disclose your health information when we are required to do so by law.

**Abuse or Neglect:** We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, or domestic violence or the possible victim of other crimes. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

**National Security:** We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorized federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may disclose to correctional institution or law enforcement official having lawful custody of protected health information of inmate or patient under certain circumstances.

**Appointment Reminders:** We may use or disclose your health information to provide you with appointment reminders (such as voicemail messages, postcards, or letters).

#### **PATIENT RIGHTS**

Access: You have the right to look at or get copies of your health information, with limited exceptions. You may request that we provide copies in a format other than photocopies. We will use the format you request unless we cannot practicably do so. (You must make a request in writing to obtain access to your health information. You may obtain a form to request access by using the contact information listed at the end of this Notice. We will charge you a reasonable cost-based fee for expenses such as copies and staff time. You may also request access by sending us a letter to the address at the end of this Notice. If you request copies, we will charge you \$0.25 for each page, \$10.00 per hour for staff time to locate and copy your health information, and postage if you want the copies mailed to you. If you request an alternative format, we will charge a cost-based fee for providing your health information in that format. If you prefer, we will prepare a summary or an explanation of your health information for a fee. Contact us using the information listed at the end of this Notice for a full explanation of our fee structure.)

**Disclosure Accounting:** You have the right to receive a list of instances in which we or our business associates disclosed your health information for purposes, other than treatment, payment, healthcare operations and certain other activities, for the last 6 years, but not before April 14, 2003. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to these additional requests.

**Restriction:** You have the right to request that we place additional restrictions on our use or disclosure of your health information. We are not required to agree to these additional restrictions, but if we do, we will abide by our agreement (except in an emergency).

Alternative Communication: You have the right to request that we communicate with you about your health information by alternative means or to alternative locations. {You must make your request in writing.} Your request must specify the alternative means or location, and provide satisfactory explanation how payments will be handled under the alternative means or location you request.

**Amendment:** You have the right to request that we amend your health information. (Your request must be in writing, and it must explain why the information should be amended.) We may deny your request under certain circumstances.

**Electronic Notice:** If you receive this Notice on our Web site or by electronic mail (e-mail), you are entitled to receive this Notice in written form.

#### **HIPAA**

# **How We Protect and Keep Your Health Information Confidential**

#### **QUESTIONS AND COMPLAINTS**

If you want more information about our privacy practices or have questions or concerns, please contact us.

If you are concerned that we may have violated your privacy rights, or you disagree with a decision we made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may complain to us using the contact information listed at the end of this Notice. You also may submit a written complaint to the U.S. Department of Health and Human Services. We will provide you with the address to file your complaint with the U.S. Department of Health and Human Services upon request.

We support your right to the privacy of your health information. We will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.

Dr. Inna Kost

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# RECORDS REQUEST AUTHORIZATION FORM

# **Records Request Authorization Form**

I herby authorize you to use or disclose the specific information described below, only for the purposes and parties also described below.

Description of the specific information	to be used or disclosed:	
Person or entity requesting the informat disclosure:		ke the requested use or
Recipient of this information:		
This information is being requested for	the following purpose(s)	:
This authorization shall remain in effect	t form the date signed bel	ow.
I understand that:		
<ul> <li>I may inspect or copy the protecte</li> <li>I may revoke this authorization in Privacy Officer</li> <li>Information used or disclosed purredisclosure by the recipient and</li> <li>I may refuse to sign this authorization in the providing this authorization is for research-related treating provide that research-related treating</li> </ul>	rsuant to the authorization no longer be protected by ation and that you will no thorization (expect to the ted treatment, in which can	n may be subject to HIPAA ot condition treatment or extent that the
Patient Name:	_ Signature:	Date:
Relationship to Patient (if signed by per	rsonal representative of Pa	atient):